

Accessibility statement

Living With is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards. This accessibility statement applies to the Living With platform, and all Living With mobile apps.

We want as many people as possible to be able to use Living With. For example for the most part on the website you should be able to:

- Navigate using just a keyboard
- Navigate using speech recognition software
- Understand context without the use of colour alone
- Distinguish between different contrasts especially for text
- Increase font size without breaking the layout
- Listen to the website using a screen reader

And on the apps for the most part you should be able to:

- Navigate consistently
- Understand context without the use of colour alone
- Distinguish between different contrasts especially for text
- Increase font size (to some extent) without breaking the layout
- Visually identify the purpose of input controls

Conformance status

The Web Content Accessibility Guidelines (WCAG) define requirements to improve accessibility for people with disabilities. Mobile accessibility is covered in existing W3C WAI accessibility standards/guidelines. There are no separate guidelines for mobile accessibility. WCAG defines three levels of conformance: Level A, Level AA, and Level AAA.

Living With aims to be conformant with WCAG 2.1 level AA as a minimum. There are some areas of the Living With platform and Living With mobile apps that do not fully conform to the guidelines.

Compatibility

Living with is designed to be compatible with the Warranted Environment Specification (WES). The WES for the Living With App is available in the online help and can be reached from within the Living With App. The WES devices for the Living With App have been selected taking into account manufacturer popularity, OS and OS version, Screen size/Resolution and Viewport, analytics insights from real users, and availability of devices for test.

Feedback

We welcome your feedback on the accessibility of Living With. Please let us know if you encounter accessibility barriers by emailing us support@livingwith.health.